



NICHOLAS KYANZI CLEAN COMPANY UGANDA SMC LIMITED (NK CLEANING SERVICES)

Cleaning Report

Client: Communication House

Service Provider: NK Cleaning Services

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Executive Summary

Nk Cleaning Services has continued to provide external cleaning and maintenance works at Communication House, a 13-floor building in the heart of Kampala's CBD. The works carried out have enhanced the cleanliness and image of the building despite its location along a busy road with constant exposure to dust and vehicle fumes.

This report documents the work completed, key observations, and recommendations for ongoing maintenance to ensure the building retains its professional outlook.

Scope of Work Completed

- Tile Façade Cleaning:** The white tiles covering the building were thoroughly washed to remove stains and pollution residue. Specialized detergents were used to restore brightness and maintain surface integrity.
- High-Level Access Cleaning:** Rope access techniques were employed to reach and clean areas of the façade that had previously remained untouched. Safety procedures were observed throughout, though the absence of permanent anchor points limited efficiency.
- Glass Window Cleaning:** Glass panels across the building were cleaned to improve transparency and presentation. The cleaning significantly enhanced the professional image of the façade.

Observations

- Urban Exposure:** Due to its central CBD location, the building is constantly exposed to dust and car fumes, which accelerate staining of the tiles and glass.
- Accessibility:** Certain high-rise areas were only partially cleaned due to lack of permanent anchor points for rope access.
- Painted Surfaces:** The Fang Fang RT area pillars and walls are visibly stained and in need of repainting to restore uniformity.

Photographic Evidence



Before Cleaning



After Cleaning



Before Cleaning



After Cleaning



Before Cleaning



After Cleaning

Recommendations

- Quarterly façade cleaning (at least 4 times annually) to prevent deep staining of the white tiles.
- Installation of anchor points to allow complete and efficient cleaning of all high-rise sections.
- Regular glass window cleaning (every 3 months) to counteract CBD pollution.
- Repainting of stained walls and pillars at the Fang Fang RT section, as this will significantly uplift the overall appearance of the building.

Area of Improvement

We would further recommend that during the tile facade cleaning, signage repairs, steel metal rusty pipes painting, broken facade glass be replaced, tiles grouted at the top, painting works on the exterior of the walls and the parking lot be done together to give a freshen up outdoor outlook of the entire facility.

Conclusion

The cleaning works undertaken by Nk Cleaning Services have greatly improved the appearance of Communication House, restoring brightness to its façade and windows. However, given the challenges of its CBD location, regular maintenance and structural support (anchor points) are essential to maintain this standard. Addressing the stained pillars and walls through repainting will further elevate the building's professional image.

Prepared by: NK CLEANING SERVICES